

Frequently Asked Questions

Returns:

This shirt does not fit - can I return it?

- Special order and customized merchandise including multiple location embroidery cannot be returned or exchanged.
- Sizing charts for clothing are located on the e-store for reference prior to ordering.
- Online returns must be done within 30 days of order date.
- If you have damaged items, please contact Wendy Huigens (whuigens@concordms.com) to review the damaged item(s).
 - Damaged merchandise cannot be returned without prior written authorization from Concord Marketing Solutions.

International Shipping:

How do you ship to international locations?

We ship via UPS or FedEx International using Collins Aerospace shipper number (required).

Product Availability Question:

I don't see enough stock on the item. When would you get more?

Please contact Customer Service at 800-648-8588 or orders@concordms.com.

